



WELCOME!

Hello St. Joe's families! We are so excited to be working with you!

Please take a moment to review the ways you can shop at Educational Outfitters Boise. We have also attached helpful links to make shopping easier for you.

SHOP ONLINE

Shopping online is easy at www.Boise.EducationalOutfitters.com. We have included some helpful definitions to help clarify what happens to your order once it's received.

On the top left of the screen you will see a red box that reads "FIND YOUR SCHOOL". Click here to start. We also encourage you to SIGN IN/SIGN UP as this will help us know what school your child is attending and give us necessary contact information in the event that we need to reach you.

The schools we service have logos on the page you're directed to. Click "SELECT SCHOOL" for your appropriate school. ***The first box on the left is a link to our various vendor size charts. Size charts and how to measure are also included in this letter.***

Most schools we work with have filters on the left of the screen. Choose the correct grade that corresponds with your child. If you are shopping for more than one child, we suggest shopping one at a time to ensure that only the approved dress code items are added for each grade level.

After you've entered the items you'd like to purchase proceed to checkout.

You will be asked to enter your name, address, phone number, SCHOOL (mandatory!) for shipping as well as billing.

“Shipping Method” is your next field. You can choose to have your items shipped to you or you may choose “in store pick up”.

There is a field for comments. You can put a lot of information in the comment field. WE READ THEM ALL!

Complete and pay.

Once your order is received at EO Boise, we will change the status.

There are many status fields that we use to help us fill your order. The system automatically emails you when we change the status. Please ignore status changes unless the status is COMPLETED, AWAITING PICK-UP, SHIPPED, PARTIALLY SHIPPED or DISPUTED.

What do these status alerts mean?

COMPLETED: This means your order is done. If you paid for shipping, it will ship. If you selected picking up in store, you may come and get your order.***

For the time being, please call 208-515-2444 when in route or upon arrival so that we can gather your order and safely pass it to you.

SHIPPED: This means your order shipped. Tracking is sent to you via our shipping program XPS Shipper. It may go to your spam folder so please check there for tracking.

PARTIALLY SHIPPED: This means we are waiting on an item. We will ship what is ready to you and the remainder of the order when it arrives.

AWAITING PICK-UP: This means your order is ready for pick up. We will also text you that your order is ready. See the note above regarding phone number to call when picking up your order.

DISPUTED: This could mean a couple of things. Typically, it means an item was selected that is not part of your dress code or doesn't seem appropriate with the other sizes/uniform items you've chose. We will put notes in your order which you can see

by logging in to your account. We will also attempt to call/text and email you so that we can confirm your order.

If you have questions regarding online ordering, you can reach out to EOBoise@gmail.com or Tracy@EducationalOutfitters.com

PERSONAL SHOPPING APPOINTMENTS

This is an exciting, new service that we are offering starting June 1st, 2020. Please click on the link if this type of shopping will work best for you.

<https://signup.com/client/invitation2/secure/3261652/false#/invitation>

Appointment times are offered when we are otherwise closed to the general public. You get personalized customer service from our staff. Please take the time to familiarize yourself with your uniform/dress code guidelines.

You and your family (up to 6 people) get 1 hour all to yourselves to shop. You can purchase that day, or we can send you with a list of the sizes you chose and you can order from the comfort of your home via the website.

We will continue to practice physical distancing guidelines as recommended. At this time, please only bring necessary family members to the store. Please wear a mask. Our staff will be masked when assisting you.

If you have questions regarding personal shopping appointments, please contact Tracy at tracy@educationaloutfitters.com.

IN STORE SHOPPING

The store will be open normal hours to the public starting Tuesday, June 2, 2020. Normal hours are Tuesday – Thursday/10am to 6pm and Friday – Saturday/10am to 2pm.

Covid-19

Educational Outfitters Boise is following the guidelines in place from city and state officials for Covid-19 Stages of Reopening. Due to the size of our space and to adhere to the physical distancing guidelines, we will limit the number of people in the store to 10.

Please know that if you arrive and the store is at capacity you may experience a wait.

The safety of our staff, customers and community is our top priority. There are parks and the greenbelt close by. Perhaps a stroll along the Boise River is just what you need while you're waiting!

* Please wear a mask when shopping in the store. Our staff will be masked.

* Only come shopping if you and your entire household have been in perfect health for the past two weeks. We are excited to re-open and want to do everything we can to stay open and safely serve our public. If you feel uncomfortable with our procedures, please shop our online store at www.boise.educationaloutfitters.com.

If you have any questions or concerns please contact us at eoboise@gmail.com.

SIZE GUIDES

Classroom Uniforms:

https://www.classroomuniforms.com/shop/size_chart.php

SanMar Products:

<https://www.sanmar.com/resources/productmaterials/sizeandfit>

School Apparel A+:

[https://2czir42vmkmp2ourg4higk41-wpengine.netdna-ssl.com/wp-content/uploads/2020/04/APlus Master Size Chart School.pdf](https://2czir42vmkmp2ourg4higk41-wpengine.netdna-ssl.com/wp-content/uploads/2020/04/APlus_Master_Size_Chart_School.pdf)

Uniform/Dress Code Guideline Link

ST. JOE'S CATHOLIC SCHOOL BOISE: <https://www.stjoes.com/wp-content/uploads/2018/10/uniform-dress-code-10-3-18.pdf>